

Magazine Telephone Company

Response to Lines 500-510 - Service Quality Standards and Consumer Protection Rules

Compliance

In establishing this certification in its *2005 ETC Order*,¹ the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”² The FCC found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement” and that the sufficiency of other commitments would be considered on a case-by-case basis.³ In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”⁴

Magazine Telephone Company, Inc. (“Company”) hereby certifies that it complies with applicable service quality standards and consumer protection rules established by the Arkansas Public Service Commission and detailed in the Telecommunication Provider Rules. Specifically, sections 1.09, 1.10, 1.11, 1.12, and 2.0 address the following obligations which include, but are not limited to: 1.09 Service Availability, 1.10 Safe and Adequate Service, 1.11 Construction Standards, 1.12 Facility Identification and Section 2.0, which details consumer billing rules and regulations. Furthermore, Company is subject to cyclical compliance reviews by the Arkansas Public Service Commission Telecommunications Utilities and Quality of Service Section.

¹ *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

⁴ *Id.* at n. 72.

In addition, the Company complies with numerous federal consumer protection standards including, but not limited to: (1) Truth-in-Billing Rules outlined in 47 CFR § 64.2401; and (2) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

Magazine Telephone Company, Inc.

Response to Lines 600-610 - Ability to Function in Emergency Situations

Magazine Telephone Company, Inc. ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)¹ and the Arkansas Public Service Commission Telecommunication Provider Rules. The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations also allows the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, the Company is able to function under emergency operations in accordance with Arkansas Service Commission Telecommunication Rules §8 *General Service Standards*, §10 *Maintenance*, and §11 *Quality Standards* which include obligations for continuity of service and emergency operations planning and service provision capability for dominant carriers. Any central office without a permanently installed emergency power system shall be wired to permit connection of a mobile emergency power unit, and there shall be a mobile emergency power unit available for connection on short notice with minimum travel time. Furthermore in section 11.06.B, each central office shall be equipped with a battery reserve sufficient to sustain operation until emergency power can be connected.

¹ Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

ARKANSAS PUBLIC SERVICE COMMISSION

ARK. PUBLIC SERV. COMM

2nd Revised Sheet No. 80.4
 Replacing: 1st Revised Sheet No. 80.4
 Magazine Telephone Company
 Company Name
 Kind of Service Telecommunications Class of Service: All
 Part III. Rate Schedule No. 18
 Title: LIFELINE SERVICE

ARK. PUBLIC SERV. COMM

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(CT)(CR) 18. LIFELINE ASSISTANCE PROGRAM

18.1.1 GENERAL

- 18.1.1 This tariff is effective on the date the new FCC rules on Lifeline become effective.
- 18.1.2 The Lifeline Assistance Program (hereinafter "Lifeline") is a retail local service offering designed to make telephone service available at reduced rates to qualifying low-income customers. Lifeline provides for a federal credit equal to \$9.25.
- 18.1.3 The discounts apply to monthly recurring rates for qualifying residential customers.
- 18.1.4 Discounts are applied to rates and charges for residential telephone service.
- 18.1.5 The Lifeline Program rate reductions do not apply to long distance service, class services, special features, and other ancillary services which may or may not be tariffed. Eligible customers may obtain these services, where available, at their discretion.
- 18.1.6 The Lifeline Program rate reductions do not apply to service connections charges.
- 18.1.7 (Reserved for future use)
- 18.1.8 This ETC will implement all special disconnect procedures required for Lifeline customers.
- 18.1.9 This ETC shall not charge Lifeline customers with a monthly Number-Portability charge.

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ARK. PUBLIC SERV. COMM

2nd Revised Sheet No. 80.5
 Replacing: 1st Revised Sheet No. 80.5
 Magazine Telephone Company
 Company Name
 Kind of Service Telecommunications Class of Service: All
 Part III. Rate Schedule No. 18
 Title: **LIFELINE SERVICE**

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(CT)(AT) 18. LIFELINE ASSISTANCE PROGRAM (continued)

18.1 GENERAL (cont)

18.1.10 This ETC shall offer toll blocking to all qualifying applicants at the time such consumers subscribe to Lifeline service. If the consumer elects to receive toll blocking, that service shall become part of that consumer's Lifeline service. The customer is under no obligation to accept the subscription to toll blocking.

18.1.11 This ETC shall not collect a service deposit in order to initiate Lifeline service, if the qualifying consumer voluntarily elects toll blocking, where available, otherwise, this ETC may charge a service deposit in the ordinary course of business.

18.2 DESIGNATED LIFELINE PROGRAM SERVICE

18.2.1 General

18.2.1.1 Certain telephone services are specifically part of Lifeline service. Other services are optional. This ETC has a specific Lifeline offering.

18.2.12 This ETC shall offer services or functionalities defined, by F.C.C. 47 CFR Part 54, to be voice telephony service. This service enables consumers to communicate with others that live nearby, while having access to all distance communications.

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1st Revised	Sheet No. 80.6
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Magazine Telephone Company Company Name	
Kind of Service Telecommunications	Class of Service: All
Part III. Rate Schedule No. 18	
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(CT) 18. LIFELINE ASSISTANCE PROGRAM (continued)

18.3 REGULATIONS

- 18.3.1 All the telecommunications provider rules and general tariffs of this company apply to lifeline service unless specifically in conflict with this Section and schedule
- 18.3.2 Lifeline Service is available only with residence services, excluding foreign exchange service.
- 18.3.3 Lifeline Service is limited to one line per household at the customer's primary residence. "Household" is defined consistent with the Low-Income Home Energy Assistance Program as "any individual or group of individuals who are living together at the same address as one economic unit," with an "Economic Unit" defined as "all adult individuals contributing to and sharing in the income and expenses of a household." Lifeline support to individuals living in group living facilities must demonstrate when initially enrolling in the program that any other lifeline recipients residing at their residential address are part of a separate household.

18.4 QUALIFICATIONS

18.4.1 General

- 18.4.1.1 To qualify for lifeline service, applicants must be participants in certain governmental programs or qualify through a low income threshold.

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Magazine Telephone Company Company Name	
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(CT) 18. LIFELINE ASSISTANCE PROGRAM (continued)

18.4 QUALIFICATIONS (cont)

18.4.2 Qualification through Governmental Program Participation

18.4.2.1 To qualify for lifeline service through governmental program participation applicants must participate in at least one (1) of the following governmental programs:

1. Department of Housing and Urban Development
2. Medicaid
3. Food Stamps
4. Supplemental Security Income (SSI)
5. Federal Public Housing Assistance Program
6. Low Income Home Energy Assistance Program
7. Temporary Assistance for Needy Families (TANF)
8. National School Lunch (NSL) Program's Free Lunch Program

18.4.3 Qualification through low income eligibility

18.4.3.1 To qualify through low income eligibility, the applicant's income as defined in Sec. 54.400(f) must be at or below 135% of the federal poverty guidelines.

18.5 CERTIFICATION

18.5.1 General

18.5.1.1 Applicants for lifeline must meet the eligibility guidelines. A certification process shall be used to ensure only eligible applicants receive lifeline service. Each applicant must certify that they are receiving support for only one line per household.

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1st Revised

Sheet No. 80.8

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Sheet No. 80.8

Magazine Telephone Company

Company Name

Kind of Service Telecommunications

Class of Service: All

Part III. Rate Schedule No. 18

Title: LIFELINE SERVICE

(CT) 18. LIFELINE ASSISTANCE PROGRAM (continued)

18.5 CERTIFICATION (cont)

18.5.2 Certification of eligibility through low income qualification.

18.5.2.1

This ETC participates in the ALIVE Board program established by the Arkansas General Assembly in 2005 through Act 2289 of 2005 to provide a governmentally maintained income qualification certification process that includes self-certification by applicants, under penalty of perjury, that the documentation presented by the applicant accurately represents their annual household income and provides the number of individuals in the household. Per F.C.C. order, each subscriber must provide certain certifications when enrolling in the Lifeline Program. New Lifeline subscribers must provide documentation of program-based eligibility, which the Telephone Company enrolling the subscriber should review, but not retain. Should the subscriber attempt to certify based on income, the Telephone Company shall be provided supporting documentation in order to complete the certification. The certifying document shall also include the requirement that the consumer will notify this ETC if the consumer's income exceeds 135% of the Federal Poverty Guidelines. The ALIVE Board program shall provide this ETC with a copy of the above referenced procedures. This ETC shall review the procedures to ensure the procedures are appropriate to certify and document income

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Title: LIFELINE SERVICE	

(CT) 18. LIFELINE ASSISTANCE PROGRAM (continued)

18.5 CERTIFICATION (cont)

18.5.2.2 This ETC shall monitor the ALIVE Board to ensure the ALIVE Board establishes appropriate procedures and provides this ETC with a copy of such procedures. This ETC shall review the procedures to ensure the procedures are appropriate to certify and document income based eligibility for lifeline enrollment. An officer of this ETC shall monitor the ALIVE Board certification process and procedures and shall certify at time of enrollment, under penalty of perjury, to the best of the officer's knowledge, that this ETC has procedures in place to review documentation via the ALIVE Board, and that the ETC, via the ALIVE Board, was presented with documentation that confirms the consumer's household eligibility, in that the consumer's household income is at or below 135% of the Federal Poverty Guidelines.

18.5.3 Certification of eligibility through participation in governmental programs

18.5.3.1 The applicant's eligibility for lifeline service due to participation in governmental programs shall be certified by the applicant in coordination with the governmental entity providing, monitoring, or reviewing program participation. For instance, many programs may be provided by the Department of Human Services, Department of Health, and local school districts. This ETC, through the ALIVE board or the third-party, will coordinate with the applicant and the appropriate governmental entity to ensure proper certification. This ETC shall require the third-party to establish appropriate procedures that include self-certification by applicants, under penalty of perjury, that the applicant receives benefits from the eligibility programs and identify the program or programs from which the applicant receives benefits. The certifying document shall also include the requirement that the consumer will notify this ETC if the consumer ceases to participate in the program or programs.

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 Kind of Service Telecommunications _____ Class of Service: All _____
 Part III. Rate Schedule No. 18 _____
 Title: **LIFELINE SERVICE**

(CT) 18. LIFELINE ASSISTANCE PROGRAM (continued)

18.6 CONSUMER COMPLAINT RESOLUTION

18.6.1 General

18.6.1.1

The Federal Lifeline Program requires a consumer complaint resolution process. The Arkansas Public Service Commission has determined in Order No. 1 of Docket No. 05-038-U that any ETC, which maintains tariffs and is subject to the Public Service Commission's consumer complaint procedures, meet the dispute resolution requirements for Lifeline. This ETC is subject to the Public Service Commission's consumer complaint procedures and shall use the Public Service Commission's consumer complaint procedures to meet the dispute resolution requirements for Lifeline.

18.7 VERIFICATION OF CONTINUED ELIGIBILITY

18.7.1 General

18.7.1.1

The Lifeline program requires this ETC to annually monitor the continued eligibility of Lifeline participants by requiring each Lifeline subscriber, both existing subscribers and new subscribers, to provide annual self-certifications attesting to their continued eligibility of the program. During the re-certification process for year 2012, the Telephone Company shall re-certify all of their subscribers claimed on their June FCC Form 497 and report the results of this annual re-certification process to the Commission, USAC, and the Arkansas State Commission by the end of 2012. Beginning in 2013, this Telephone Company will annually choose to either, where ETCs cannot re-certify their subscribers by accessing a database, to re-certify their Lifeline customers on a annual basis or elect to have USAC re-certify them. Also, should the Telephone Company choose to use a state of federal program database to confirm a consumers ongoing eligibility for Lifeline, the annual re-certification will not be implemented.

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1st Revised _____	Sheet No. <u>80.11</u>
Original _____	Sheet No. <u>80.11</u>
Magazine Telephone Company _____ Company Name	
Kind of Service <u>Telecommunications</u>	Class of Service: <u>All</u>
Part III. Rate Schedule No. <u>18</u>	
Title: LIFELINE SERVICE	

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(CT) 18. LIFELINE ASSISTANCE PROGRAM (continued)

18.7 VERIFICATION OF CONTINUED ELIGIBILITY (cont)

18.7.2 (Reserved for future use).

18.7.2.1 (Reserved for future use)

18.7.2.2 (Reserved for future use)

18.8 PROCESS FOR TERMINATION OF LIFELINE BENEFITS

18.8.1 General

18.8.1.1 A consumer's eligibility for Lifeline may be terminated due to failure to maintain qualifications for Lifeline. This ETC shall follow the required process for termination of Lifeline benefits.

18.8.2 Process

18.8.2.1 Customers will be notified of the impending termination of Lifeline benefits in a letter separate from the consumer's monthly bill.

18.8.2.2 The customer will have up to sixty (60) days from the date of the termination letter in which to demonstrate his or her continued eligibility before Lifeline support is discontinued.

18.8.2.3 A customer who appeals must present proof of continued eligibility consistent with the above Lifeline qualifications.

18.8.2.4 This ETC will terminate Lifeline services for subscribers who fail to demonstrate continued eligibility within the sixty (60) day time period.

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 Original _____ Sheet No. 80.12
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 Part III. Rate Schedule No. 18 _____

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(AT) 18. LIFELINE ASSISTANCE PROGRAM (continued)

18.9 RECORD RETENTION POLICY

18.9.1 General

18.9.1.1 The Federal Communications Commission has established specific record retention requirements for the Lifeline certification process. This ETC will have specific procedures to ensure its record retention policy complies with legal requirements.

18.9.2 This ETC, through its own recordkeeping or through the recordkeeping of the ALIVE Board and its third-party contractor on behalf of this ETC, shall maintain certification records for the period of time required by the Federal Communications Commission for all Lifeline participants.

18.9.3 This ETC shall retain certifications, signed by the subscriber, regarding the consumer's eligibility for Lifeline, including self-certifications, that income documentation accurately reflects the household income. This certification shall be retained at least as long as the consumer receives Lifeline service from this ETC or until this ETC is audited by the Administrator. This ETC shall maintain certifications for subscribers terminating Lifeline service for at least three (3) years after termination. Such records shall be maintained in compliance with all federal and Public Service Commission requirements and such records shall be provided to the Administrator or the Public Service Commission upon proper request.

<010> Study Area Code		<010> 401710
<015> Study Area Name		<015> Magazine Telephone Company
<020> Pre-Filed as regulated	Filed as regulated	<020> 2014
<030> Co-Filed as subsidiary of regulated	Filed as subsidiary of regulated	Keith Stone
<035> Contact Telephone Number - Number of person identified in data line <030>		4799992211
<039> Contact Telephone Email Address - Email Address of person identified in data line <030>		keith@magtel.com

CERTIFICATION

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

Barbara K. Stone
Signature

10/10/13
Date

PART A. BALANCE SHEET

ASSETS		BALANCE PRIOR YEAR	BALANCE END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY		BALANCE PRIOR YEAR	BALANCE END OF PERIOD
CURRENT ASSETS				CURRENT LIABILITIES			
1.	Cash and Equivalents			25.	Accounts Payable		
2.	Cash-RUS Construction Fund			26.	Notes Payable		
3.	Affiliates:			27.	Advance Billings and Payments		
a.	Telecom, Accounts Receivable			28.	Customer Deposits		
b.	Other Accounts Receivable			29.	Current Mat. L/T Debt		
c.	Notes Receivable			30.	Current Mat. L/T Debt-Rur. Dev.		
4.	Non-Affiliates:			31.	Current Mat. Capital Leases		
a.	Telecom, Accounts Receivable			32.	Income Taxes Accrued		
b.	Other Accounts Receivable			33.	Other Taxes Accrued		
c.	Notes Receivable			34.	Other Current Liabilities		
5.	Interest and Dividends Receivable			35.	Total Current Liabilities (25 thru 34)		
6.	Material-Regulated			LONG-TERM DEBT			
7.	Material-Nonregulated			36.	Funded Debt-RUS Notes		
8.	Prepayments			37.	Funded Debt-RTB Notes		
9.	Other Current Assets			38.	Funded Debt-PFB Notes		
10.	Total Current Assets (1 Thru 9)			39.	Funded Debt-Other		
NONCURRENT ASSETS				40.	Funded Debt-Rural Develop. Loan		
11.	Investment in Affiliated Companies			41.	Premium (Discount) on L/T Debt		
a.	Rural Development			42.	Reacquired Debt		
b.	Nonrural Development			43.	Obligations Under Capital Lease		
12.	Other Investments			44.	Adv. From Affiliated Companies		
a.	Rural Development			45.	Other Long-Term Debt		
b.	Nonrural Development			46.	Total Long-Term Debt (36 thru 45)		
13.	Nonregulated Investments			OTHER LIAB. & DEF. CREDITS			
14.	Other Noncurrent Assets			47.	Other Long-Term Liabilities		
15.	Deferred Charges			48.	Other Deferred Credits		
16.	Jurisdictional Differences			49.	Other Jurisdictional Differences		
17.	Total Noncurrent Assets (11 thru 16)			50.	Total Other Liabilities and Deferred Credits (47 thru 49)		
PLANT, PROPERTY, AND EQUIPMENT				EQUITY			
18.	Telecom, Plant-in-Service			51.	Cap. Stock Outstanding & Subscribed		
19.	Property Held for Future Use			52.	Additional Paid-In-Capital		
20.	Plant Under Construction			53.	Treasury Stock		
21.	Plant Adj., Nonop. Plant & Goodwill			54.	Membership and Cap. Certificates		
22.	Less Accumulated Depreciation			55.	Other Capital		
23.	Net Plant (18 thru 21 less 22)			56.	Patronage Capital Credits		
				57.	Retained Earnings or Margins		
				58.	Total Equity (51 thru 57)		
24.	TOTAL ASSETS (10+17+23)			59.	TOTAL LIABILITIES AND EQUITY (35+46+50+58)		

Revised for RUSUR-ASUR-1000

<010> Study Area Code
<015> Study Area Name
<020> Program Year
<030> Contact Name - Person USAC should contact regarding this data
<035> Contact Telephone Number - Number of person identified in data line <030>
<039> Contact Telephone Email Address - Email Address of person identified in data line <030>

<010> 401710
<015> Magazine Telephone Company
<020> 2014
<030> Kathy Stone
<035> 4799692211
<039> magtel@magtel.com

PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS		
ITEM	PRIOR YEAR	THIS YEAR
1. Local Network Services Revenues		
2. Network Access Services Revenues		
3. Long Distance Network Services Revenues		
4. Carrier Billing and Collection Revenues		
5. Miscellaneous Revenues		
6. Uncollectible Revenues		
7. Net Operating Revenues (1 thru 5 less 6)		
8. Plant Specific Operations Expense		
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		
10. Depreciation Expense		
11. Amortization Expense		
12. Customer Operations Expense		
13. Corporate Operations Expense		
14. Total Operating Expenses (8 thru 13)		
15. Operating Income or Margins (7 less 14)		
16. Other Operating Income and Expenses		
17. State and Local Taxes		
18. Federal Income Taxes		
19. Other Taxes		
20. Total Operating Taxes (17-18-19)		
21. Net Operating Income or Margins (15+16-20)		
22. Interest on Funded Debt		
23. Interest Expense - Capital Leases		
24. Other Interest Expense		
25. Allowance for Funds Used During Construction		
26. Total Fixed Charges (22+23+24-25)		
27. Nonoperating Net Income		
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income		
31. Total Net Income or margins (21+27-28-29+30-26)		
32. Total Taxes Based on Income		
33. Retained Earnings or Margins Beginning of Year		
34. Miscellaneous Credits Year-to-Date		
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital		
39. Retained Earnings or Margins end of Period [(31+33+34)-(35+36+37+38)]		
40. Patronage Capital Beginning of Year		
41. Transfers to Patronage Capital		
42. Patronage Capital Credits Retired		
43. Patronage Capital End of Year (40+41-42)		
44. Annual Debt Service Payments		
45. Cash Ratio [(14+20-10-11)/7]		
46. Operating Accrual Ratio [(14+20+26)/7]		
47. TIER [(31-26)/26]		
48. DSCR [(31+26+10-11)/44]		

RETURNED FOR RATE TARIFFS

<010> Study Area Code
<015> Study Area Name
<020> Program Year
<030> Contact Name - Person USAC should contact regarding this data
<035> Contact Telephone Number - Number of person identified in data line <030>
<039> Contact Telephone Email Address - Email Address of person identified in data line <030>

<010> 401710
<015> Magazine Telephone Company
<020> 2014
<030> Kathy Stone
<035> 4799692211
<039> magtel@magtel.com

PART C. STATEMENTS OF CASH FLOWS		
1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund)		
CASH FLOWS FROM OPERATING ACTIVITIES		
2. Net Income		
Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities		
3. Add: Depreciation		
4. Add: Amortization		
5. Other (Explain)		
Changes in Operating Assets and Liabilities		
6. Decrease/(Increase) in Accounts Receivable		
7. Decrease/(Increase) in Materials and Inventory		
8. Decrease/(Increase) in Prepayments and Deferred Charges		
9. Decrease/(Increase) in Other Current Assets		
10. Increase/(Decrease) in Accounts Payable		
11. Increase/(Decrease) in Advance Billings & Payments		
12. Increase/(Decrease) in Other Current Liabilities		
13. Net Cash Provided/(Used) by Operations		
CASH FLOWS FROM FINANCING ACTIVITIES		
14. Decrease/(Increase) in Notes Receivable		
15. Increase/(Decrease) in Notes Payable		
16. Increase/(Decrease) in Customer Deposits		
17. Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)		
18. Increase/(Decrease) in Other Liabilities & Deferred Credits		
19. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital		
20. Less: Payment of Dividends		
21. Less: Patronage Capital Credits Retired		
22. Other (Explain)		
23. Net Cash Provided/(Used) by Financing Activities		
CASH FLOWS FROM INVESTING ACTIVITIES		
24. Net Capital Expenditures (Property, Plant & Equipment)		
25. Other Long-Term Investments		
26. Other Noncurrent Assets & Jurisdictional Differences		
27. Other (Explain)		
28. Net Cash Provided/(Used) by Investing Activities		
29. Net Increase/(Decrease) in Cash		
30. Ending Cash		

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